



Guide – What to Do in Case of an Emergency on Campus

## PRACTICAL GUIDE – WHAT TO DO IN CASE OF AN EMERGENCY ON CAMPUS

This guide outlines the **key actions to take in the event of an emergency** (medical incident, accident, distress, etc.) on campus, regardless of the school.

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### **1** Urgent situation (non-critical)

In the event of an urgent situation involving a student or a staff member:

- **First, contact the security office / security service of your school**
- The security service will assess the situation and **contact the appropriate emergency service if necessary** (EMS, firefighters, etc.)

 The school's security service is the **primary point of contact on campus**.

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### **2** Critical emergency

In the event of a **life-threatening emergency** (e.g. unconscious person, cardiac arrest, respiratory distress, serious injury):

- **Immediately contact emergency services:**
  - EMS (SAMU): 15
  - Firefighters: 18
  - European emergency number: 112
- **Inform your school's security service at the same time**

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### Firefighters' intervention on campus

**On campus:** contact the **École polytechnique (X) security service**, which handles all emergency requests: **+33 1 69 33 34 33**

**Off campus:** contact the fire brigade directly by calling **18** (SDIS 91).

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## Further information

To find out:

- internal emergency contact numbers,
- procedures specific to your school,

you can:

- contact your **student services office** or **student life representative**,
- consult the **Institut Polytechnique de Paris Health Center** website, which provides useful information and resources:  
<https://www.ip-paris.fr/campus/pole-de-sante>

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## Key message to remember

**In case of an emergency on campus: contact your school's security service first; in a life-threatening situation, call emergency services directly and inform security at the same time.**

### Emergency Numbers:

- **Fire Brigade:** 18
- **École Polytechnique Fire Brigade:** +33 1 69 33 34 33
- **SAMU (Emergency Medical Services):** 15
- **European Emergency Number:** 112
- **SOS Médecins:** 36 24
- **Paris-Saclay Hospital Emergency Department:** +33 1 69 29 75 63
- **SOS Hands – Clinique de l'Yvette:** +33 1 86 86 91 91
- **Fernand Widal Poison Control Center:** +33 1 40 05 48 48

### Listening & Psychological Support Platforms:

#### **Nightline Saclay**

- French line: +33 1 85 40 20 10 (7 days a week, 9:00 PM – 2:30 AM)
- English line: +33 1 85 40 20 10 (Thursday – Monday, 9:00 PM – 2:30 AM)

#### **Website:** [Nightline Saclay](#)

#### **CNAÉ – National Coordination for Student Support**

- **Listening number:** 0 800 737 800  
(Monday–Friday: 10:00 AM – 9:00 PM, Saturday: 10:00 AM – 2:00 PM)
- **National Suicide Prevention & Psychological Support Hotline:** 31 14  
(24/7, free of charge)
- **Psy Île-de-France:** +33 1 48 00 48 00  
(7 days a week, 11:00 AM – 7:00 PM)
- **Student Psychological Support Platform (Étudiant.gouv)**

 **Harassment:**

- **IP Paris Listening & Reporting Unit:** <https://ip-paris.signalement.net/>
- **École Polytechnique Reporting System:** [polytechnique.signalement.net](http://polytechnique.signalement.net).

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